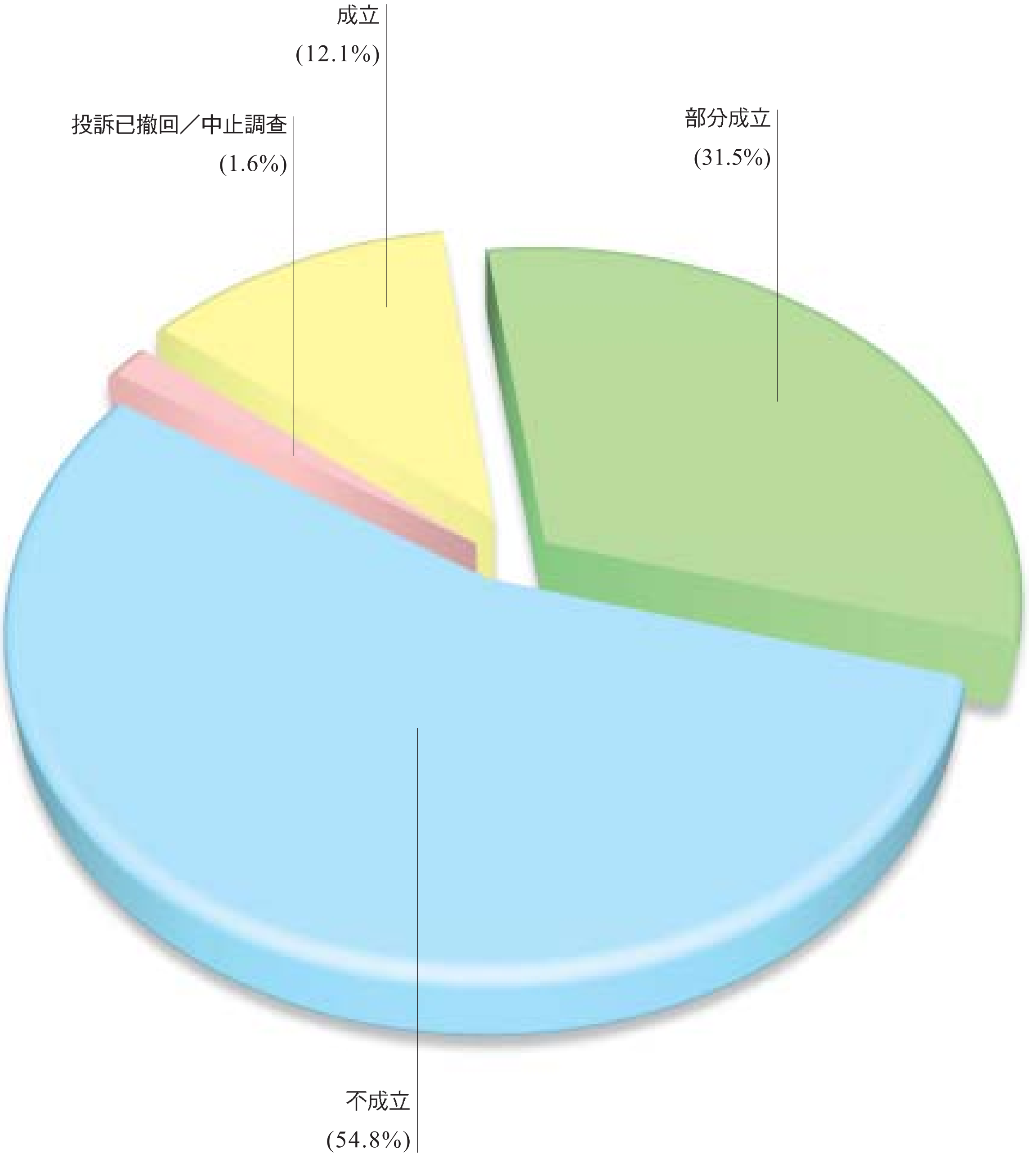正式調查的投訴個案結果：124 宗